

# MALLARD LAKE HOMEOWNERS ASSOCIATION

## COMMUNITY NEWSLETTER JULY 2023

### UPCOMING EVENTS

#### Mallard Lake Yard Sale

Saturday July 29<sup>th</sup> 8:00 – 2:00 PM

#### Mallard Lake Movie Night

Saturday August 12<sup>th</sup>

We hope to see you at the events!

### POOL INFORMATION

#### **2023 Pool Season**

Dates: Memorial Weekend - September 30<sup>th</sup>

Hours: Monday-Sunday from 10am to 8pm

#### **Pool Rules**

Scan the QR code to the right with your smart device camera to download pool rules. You can also download the rules From Mallard Lake's Web Portal at [www.Kuester.com](http://www.Kuester.com).



### MESSAGE FROM THE BOARD

Dear Mallard Lake Homeowners,

The Mallard Lake Board of Directors are aware of a Facebook page that was recently created using the name of the community, Mallard Lake. Please be aware that this Facebook page is not for official business. Mallard Lake Board of Directors and or Kuester Management company will not use this Facebook page to officially communicate with the residents. We are also aware of the misinformation and false accusations made against the board posted on social media.

For that reason, we take this opportunity to remind all residents that the only official website for the community is the Kuester Management web portal ([www.Kuester.com](http://www.Kuester.com)). Here is where homeowners can access the financial reports, Governing Documents, Architectural applications, Community updates, Pool information, etc. If assistance is needed with logging into your account on the Kuester Management website, please contact Kuester's support team by calling 704-973-9019 or via email, [support@Kuester.com](mailto:support@Kuester.com).

### COMMUNITY REMINDERS & UPDATES

**General Reminder:** Please be sure to update your email address and phone number with Kuester to ensure you receive important updates.

**Community Improvements:** Mallard Lake Monument repaired, cleaned and repainted.

**Upcoming Community Improvements:**  
Landscaping of entrances

**Parking:** Street Parking is not allowed after 11:00 pm any night of the week without prior approval. Street Parking will only be allowed in designated areas per the current parking policy.

**Landscaping:** Lawns should be mowed every 7-10 days, shrubs and trees pruned seasonally, lawns seeded and treated for weeds as needed, and hard surfaces edged regularly.

**General Maintenance:** All Single-Family homes are responsible for power washing.

To view our Governing Documents, please visit our community web portal at [www.Kuester.com](http://www.Kuester.com).

TO CONTACT KUESTER, PLEASE SEND EMAIL TO [SUPPORT@KUESTER.COM](mailto:SUPPORT@KUESTER.COM) OR CALL 704-973-9019